



PROGRAM OVERVIEW

Program Title: Team Empowerment Workshops (TEW)

This leading-edge communication and leadership development program is unique and highly effective for small and medium size businesses. The “Team Empowerment” program is designed for businesses who intend to enhance communication, team performance and effectiveness over a 12 months period. Training includes upgrading the employees’ skills in communication within and outside the organisation. The program occurs with the same group of participants over a period of 12 months. It provides continuity, fosters accountability and nurtures high performance team culture for maximum results, in a small-business setting.



Offering: Team Empowerment

Program length: 12 months

WHO SHOULD ATTEND?

Business Owners, Executives, Leaders, Managers who aim to upgrade their skills in effective communication, productivity and team development.

INSTRUCTIONAL DELIVERY METHOD(S)

- Human performance technology (HPT) approach
- Lectures on best practices & live demonstrations
- Critical thinking activities
- Experiential learning (learning through reflection on doing)
- Independent assignments specific to the business
- Action learning for effective problem solving
- Benefits of group dynamics & live collaboration
- Team bonding & motivation

STUDENT GROUPING

- Small Group of 6 to 12 participants from the same organization. Live and interactive virtual training classes.

START DATE

- Open for enrolment



TRAINING INCLUDES

- 3 workshops, scheduled over a defined 12 months period
- Access to best practices, tools, examples & digital templates
- In case of webinar, Live video conferencing for tutoring and evaluations

PROGRAM OUTLINE

This program will enable participants to learn the fundamentals of conversational intelligence®. This leading-edge communication enhancement practice will enable participants to learn how to elevate their impact in business and life. They will

- get insights into how to interact & influence others.
- elevate the chemistry of your positive connections and lowers the chemistry of your fears and distrust.
- transform, and open new pathways for healthy and productive conversations

DEFINED INSTRUCTIONAL OBJECTIVES

The team has access to 3 workshops that will fulfill key competencies in their leadership development, communication, effectiveness and enable them to achieve higher level of performance. The team members will learn to:

- Improve the key business practices in communication, effectiveness, collaboration and overall efficiency
- Navigate Difficult Conversations
- Overcome Leadership Challenges
- Boost the Bottom Line
- Apply the knowledge to specific business situations
- Development of a detailed action plan to apply new learnings to future business situations

MEASURABLE LEARNING OUTCOMES

- Improved conflict resolution through effective communication, relationship management and partnering
- Ability to activate your wisdom to discover how to elevate the quality of your conversations in the moment
- Ability to gage your impact and shift your influence positively
- Ability to develop ways to get in front of the curve and prime conversations for trust and mutual success
- Application of tools, practices and rituals to activate your hardwired abilities for more effective, co-creative and transformational conversations



ASSESSMENT METHOD(S)

The participants are required to complete various Case studies to apply the knowledge learned. This includes:

- **Assignments** conducted prior, during and after each workshop enable the participants to apply the course concepts to their specific business situations.
- **Business simulation** through specific case studies for action learning.
- **Completion requirements:** the candidate is required to complete the assignments, within the timeline required per topic.

A **certificate of completion** will be issued to confirm the completion of this training.

COURSE COMPONENTS

The workshops series is conducted with the same group of people over a 12 month period. It follows the incremental improvement approach where the learnings from each workshop are incorporated into the following workshops in the series to maximize effectiveness of experiential learning and action driven problem solving.

This program includes a choice of **3 workshops** from the following selections:

Selection	CODE	Leadership Empowerment Workshops
	PLW-CIQ A	C-IQ Fostering sound communication
	PLW-CIQ B	C-IQ Achieving Interaction Dynamics
	PLW-CIQ C	C-IQ Architecting Conversations
	PLW-CIQ D	C-IQ Optimizing Team Dynamics For A “Transformational Change”
	PLW-CIQ E	C-IQ Navigating difficult conversations / Conflict Resolution
	PLW-CIQ F	C-IQ Rituals and Team empowerment

TRAINING COURSE TUITION

Tuition Fees for each participant*	GST	Total Fees	Total training hours
\$1,620	\$81	\$1,701	12

PAYMENT OPTIONS:

- Full payment is required at the start of the program

LEADERSHIP DEVELOPMENT TRAINER: GALIA SHUKR